



**PROTOCOLS FOR VACCINATED TRAVELERS  
AS FROM 01ST OCTOBER 2021  
STAY IN A HOTEL**

# PRE-DEPARTURE

- Plan your holiday, staying in one of the island's hotels
- Ensure you are fully vaccinated (unvaccinated guests must book a quarantine stay)
- Take a PCR test within 72 hours prior to your last point of embarkation. PCR tests are applicable for children and infants too.
- Book COVID-19 insurance health cover

# MANDATORY DOCUMENTS TO TRAVEL



- **Mandatory documents** required at check-in:
  - Certified COVID-19 safe hotel booking
  - Negative PCR test result obtained 72 hours before departure from the final point of embarkation
  - Proof you have been fully vaccinated or official documentation proving that you have already had COVID-19 and have had a jab 14 days prior to travel
- Fill out the health forms before or during your flight to Mauritius. These include the passenger locator form and the health self-declaration form. You will need to hand these completed forms to immigration and health officials on arrival at Mauritius airport
- Passengers travelling through hubs or making a stopover must take into consideration the COVID-19 protocols in the respective countries

# ARRIVAL & TRANSFER

- You will have a temperature check on arrival via thermal camera
- Wearing a face mask and sanitising hands regularly is mandatory
- If you are staying in a hotel there will be no PCR testing at the airport. Antigen tests will be carried out at the hotel on arrival (day 0) and on day 5.
- **The cost of the tests are already included in the stay**
- After baggage collection, you can be taken to your hotel by Hello Islands DMC at our counter. Face masks must be worn in the vehicle.

# AT YOUR HOTEL



- At arrival at your hotel, you will undergo an antigen test. The tests are applicable for adults, children and babies.
- When you receive a negative test result, you can freely move around the hotel premises, enjoy the hotel facilities and explore our beautiful island
- Depending on the length of your hotel stay, you will also have an antigen test on day 5.
- **If the antigen test is positive, please see the procedures on next page.**
- During your stay, you must observe preventive measures when moving around your hotel. You are allowed to remove your face mask on the beach, at the pool and when seated at a table or bar.
- Activities such as watersports, scuba diving and golf are allowed.
- The use of the spa, fitness rooms, kids' and teens' club and boutiques are allowed. Relax and enjoy your holiday!

# POSITIVE ANTIGEN TEST?



Any guest who has tested positive via an antigen test on day 0 or day 5:

- must stay in isolation in a designated room at the hotel until a PCR test is carried out by the Ministry of Health and the result is obtained.
- Quarantine-type room service will be provided during the waiting period.

Guests with a negative PCR test result may return to their room and be considered COVID-19 negative.

# POSITIVE PCR TEST?



- If the test result is positive, the client must be transferred to the area of the hotel used for COVID-19 positive cases. The person in question must stay in isolation for 10 days without their family if he/she is asymptomatic.
- If after the initial 3-day period, the person tested positive for COVID-19 is symptomatic, 3 more days must be added to the self-isolation period after the symptoms have disappeared.
- If the COVID-19 positive person shows worrying clinical symptoms or has demonstrated a significant risk of developing a severe case on medical examination, he/she must be hospitalised in the public or private healthcare facility of his/her choice.
- Relatives accompanying a positive guest will have to self-isolate for 7 days in the separate designated part of the hotel, according to the quarantine protocols. They will have to undergo a PCR test after the 7-day period. If the test result is negative, they will be allowed to move freely around the hotel.
- Guests in self-isolation who wish to return to their home country during the quarantine period may be taken to the airport through a health corridor.

# DEPARTURE

- Guests who must take a PCR test during their stay to be able to travel will have to bear the costs incurred.

Guests can organise their PCR Tests for departure:

- Directly with the hotel upon check-in OR
- Booked with their Island Host once at the destination



## **MORE INFORMATION**

For more information, please visit : [Mauritius Now](#)

**SALES@HELLOISLANDS.MU | +230 606 0990**